



West Chester Veterinary Care

Cancellation Policy

We reserve a minimum of 30 minutes for each standard appointment and over 1 hour for each surgery in order to ensure your pet is given sufficient time and attention when in our care. Therefore, as a courtesy, we request any cancellations or rescheduling of appointments be done 24 hours prior to your reserved time. If an appointment is not canceled or rescheduled at least 24 hours in advance, a No Show/Late Cancellation Fee of \$55 will be assessed. If a surgery appointment is not canceled, a No Show/Late Cancellation Fee of \$120 will be assessed. Funds on the account will be used to pay this fee when applicable. Thank you for your understanding.